

## Why should I have my own ODBC access?

**Because it is your database!** It's like having an Encyclopedia but never taking it out of its box. All of that knowledge and you can't see or use it. The Call Detail Record tables in the PSAP Server Database provide you with additional information that your canned reports don't show you. You probably have six or more month's worth of historical data that you might find enlightening.

How many times have you specific information about calling patterns and could not get a report to give you exactly what you need? Or you had to manually combine the information from multiple canned reports to create the custom report that you actually needed.

Getting access to the PSAP Server database is a 5 to 10 minute job. Once an ODBC connection is created, you can use it any time to pull data from the database whenever you need it **without impacting the operation of the PSAP equipment.**