

Call Record Table

| CTI_CallRecord |
|--------------------------|
| ChannelCallID |
| Date |
| CktId |
| SystemID |
| CallID |
| SDNID |
| CustId |
| Source |
| TrkSDNID |
| TrkID |
| TrkGrp |
| Protocol |
| SiezedTimeText |
| SiezeTime |
| ReleasedDate |
| ReleasedTimeText |
| ReleaseTime |
| DurationTimeText |
| Duration |
| Facility |
| Channel |
| Direction |
| CallUsage |
| CallStatus |
| DialedDigits |
| NumberOfDialedDigits |
| DialedDigitsAnalysis |
| CallingPartyNumber |
| NumCallingPartyDig |
| MidCallDigits |
| NumMCDigits |
| DiscoFirstText |
| AnswerTimeTxt |
| AnswerTime |
| AnswerTimeInterval |
| AnsweringPos |
| DigitReceiver |
| CTPositionWrapUpDurTxt |
| CTPositionWrapUpDurVal |
| CTBusyAfterCallTime |
| CTPositionWrapUpOnTxt |
| CTPositionWrapUpOnVal |
| CTPositionWrapUpOffTxt |
| CTPositionWrapUpOffVal |
| CallTaker |
| CTPositionNotReadyTxt |
| CTPositionNotReadyVal |
| CTPositionReadyTxt |
| CTPositionReadyEndVal |
| CTPositionNotReadyDurTxt |
| CTPositionNotReadyDurVal |
| Originator |
| Queue |
| On Hold Dur |
| CallOnHoldOnTimeTxt |
| CallOnHoldOnTimeVal |
| CallOnHoldOffTimeTxt |
| CallOnHoldOffTimeVal |

Combined ALI and Call Record Table

| Cmbo_ALICRTTable |
|----------------------|
| Date |
| CktID |
| CallID |
| SysCallID |
| SDNID |
| CustId |
| Source |
| TrkID |
| TrkGrp |
| Protocol |
| SiezedTimeText |
| SiezeTime |
| ReleasedDate |
| ReleasedTimeText |
| ReleaseTime |
| DurationTimeText |
| Duration |
| Facility |
| Channel |
| Direction |
| CallStatus |
| DialedDigits |
| NumberOfDialedDigits |
| DialedDigitsAnalysis |
| MidCallDigits |
| NumMCDigits |
| DiscoFirstText |
| DisconnectReason |
| AnswerTimeTxt |
| AnswerTime |
| AnswerTimeInterval |
| RecType |
| TeleNum |
| CallerName |
| CLS |
| Address |
| LAT |
| LON |
| ELV |
| COF |
| COP |
| CPF |
| MTN |
| ESN |
| PD |

ALI Record Table

| ALIRecord |
|------------|
| Date |
| Time |
| TimeVal |
| Data Type |
| Source |
| RecType |
| RecNum |
| TeleNum |
| CallerName |
| CLS |
| Address |
| Notes |
| LAT |
| LON |
| ELV |
| COF |
| COP |
| CPF |
| MTN |
| ESN |
| PD |
| Fire |
| EMS |

Comma Delimited Call Record with ALI File

| Field Names |
|---|
| Date,CktID,CallID,SysCallID,SDNID,CustId,Source,TrkID,TrkGrp,Protocol,SiezedTimeText,SiezeTime,ReleaseDate,ReleasedTimeText,ReleaseTime,DurationTimeText,Duration,Facility,Channel,Direction,CallStatus,DialedDigits,NumberOfDialedDigits,DialedDigitsAnalysis,MidCallDigits,NumMCDigits,DiscoFirstText,DisconnectReason,AnswerTimeTxt,AnswerTime,AnswerTimeInterval,RecType,TeleNum,CallerName,CLS,Address,LAT,LON,ELV,COF,COP,CPF,MTN,ESN,PD |
| Record 1 |
| 07-Apr-05,72EMNT2281120,926,926,D1021,5,,2,Wire Line TDM 2,E911,11:53:42,42822335,07-Apr-05,11:55:08,42908907,00:01:26,86572,2,21,Terminating,Normal Call,KP15552135ST,11,Possible Missing Digits,nt,1,Network,,11:53:46,42826836,4501,1,5672135,"ROBERT SOMEBODY",RESD,BOHEMI - BOHEMIA NYFLR 1, ,,VERIZ,555-555-2135,00746,My PSAP COUNTY PD FRES - BOHEMIA FD FRES - SAYVILLE AMB EOT |
| Record 2 |
| 07-Apr-05,72EMNT2281113,928,928,D1014,5,,2,Wire Line TDM 2,E911,11:55:01,42901593,07-Apr-05,11:55:15,42915782,00:00:14,14189,2,14,Terminating,Normal Call,KP15555458ST,10,Good ANI - Second Numbered NPA,nt,1,Station,,11:55:06,42906036,4443,1,5895458,FRED SOMEBODY,RESD,BOHEMI - BOHEMIA NY, ,,VERIZ,555-555-5458,00746,My PSAP COUNTY PD FRES - BOHEMIA FD FRES - SAYVILLE AMB EOT |
| Record n |
| 07-Apr-05,72EMNT2221002,941,941,D1035,5,,4,Wireless TDM 2,E911,11:58:05,43085659,07-Apr-05,12:00:40,43240910,00:02:35,155251,1,11,Terminating,Normal Call,KP40515555400STKP5555117667ST,29,Unknown ANI Type,ntntntnt,4,Station,,11:58:12,43092625,6966,6,9655400,VZW CALL,WPH1,PORT JEFFERSON - CELL TOWER NYE SECTOR,+040.946388 ,-073.08665,+00000,1709,10,,631-511-7667,00875,875 WIRELESS My PSAP CO/SCPD 875 WIRELESS My PSAP CO/FRES 875 WIRELESS My PSAP CO/FRES EOT |

Use MS Access, Excel, Word, FoxPro, Visual Basic, Crystal Reports or any other data analysis application to perform your own analysis on the data.



Additional Delimited Files if the data supports it's generation

| CTI_AgentLog |
|--------------------|
| Date |
| Seq |
| Time |
| TimeVal |
| ACDGrp |
| AgentSDN |
| AgentID |
| AgentAction |
| AgentLogOffDate |
| AgentLogOff |
| AgentLogOffTimeVal |
| ShiftDurationText |
| ShiftDuration |

Call Taker Log

| CTI_CallQueues |
|----------------|
| Date |
| Time |
| TimeVal |
| Originator |
| SeqNum |
| Action |
| PilotSDN |
| PriorityValue |
| QueueCount |

Call Queue Log

