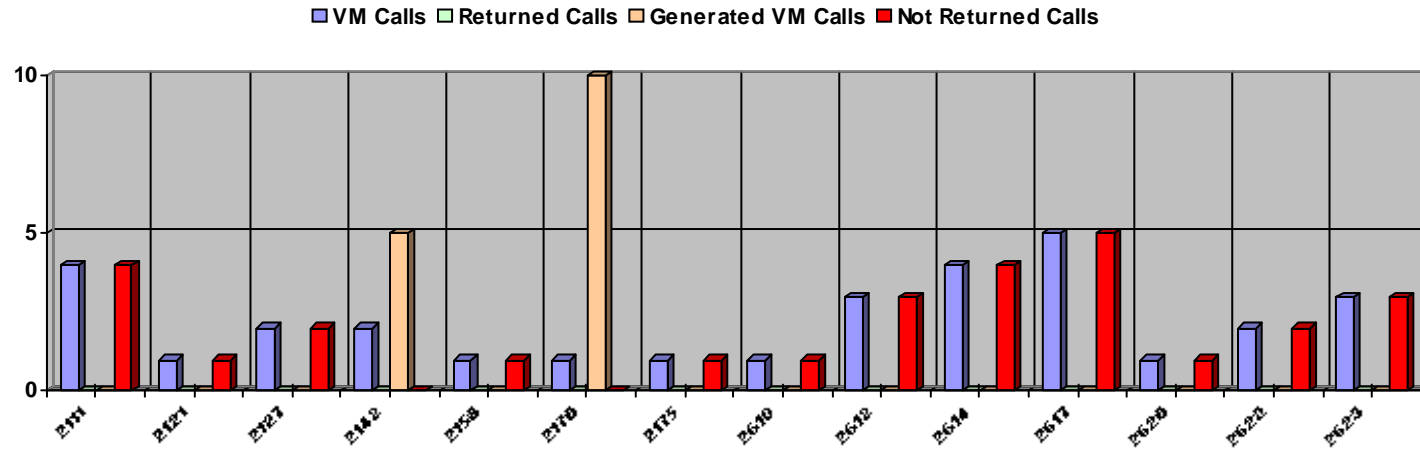
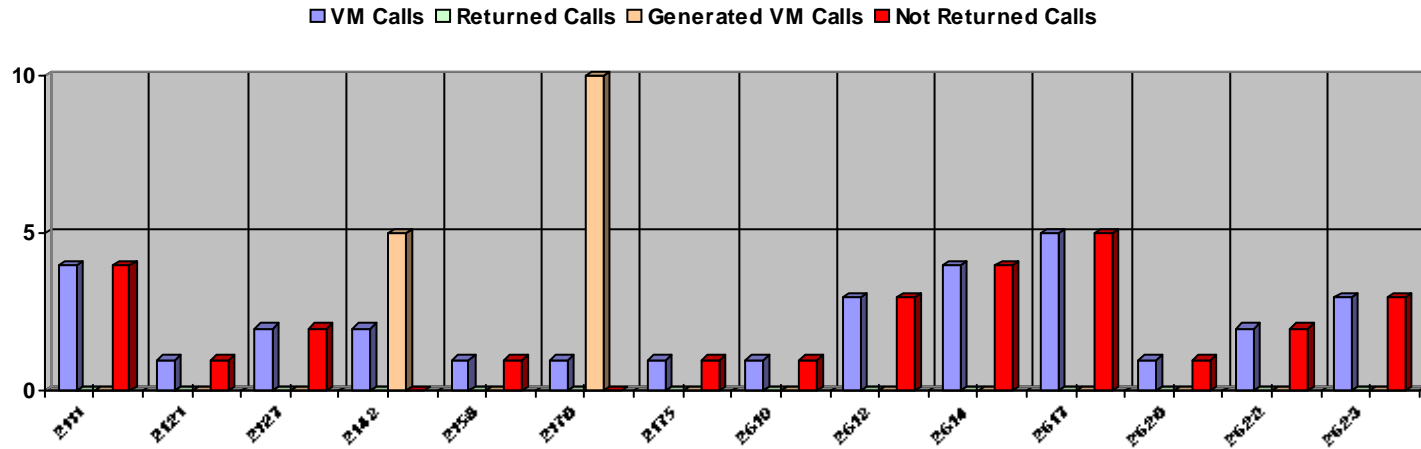




Daily Voice Mail Performance Summary for 2/28/2008



Work Group	Agent	Extension	# Of VM Calls	# Returned Calls	% Returned Calls	# Generated VM Calls	% Generated Calls	# Not Returned Calls	% Not Returned Calls
IT									
	Agent 12	2175	1	0	0.00%	0	0%	1	100.00%
Marketing									
	Agent 79	2158	1	0	0.00%	0	0%	1	100.00%
Remote_WorkGroup1									
	Agent 100	2614	4	0	0.00%	0	0%	4	100.00%
	Agent 103	2622	2	0	0.00%	0	0%	2	100.00%
	Agent 23	2617	5	0	0.00%	0	0%	5	100.00%
	Agent 51	2612	3	0	0.00%	0	0%	3	100.00%



Work Group	Agent	Extension	# Of VM Calls	# Returned Calls	% Returned Calls	# Generated VM Calls	% Generated Calls	# Not Returned Calls	% Not Returned Calls
Remote_WorkGroup1									
	Agent 98	2623	3	0	0.00%	0	0%	3	100.00%
Remote_WorkGroup2									
	Agent 43	2610	1	0	0.00%	0	0%	1	100.00%
Remote_WorkGroup3									
	Agent 88	2620	1	0	0.00%	0	0%	1	100.00%
WorkGroup2									
	Agent 8	2121	1	0	0.00%	0	0%	1	100.00%
	Agent 86	2111	4	0	0.00%	0	0%	4	100.00%
WorkGroup3									
	Agent 26	2127	2	0	0.00%	0	0%	2	100.00%
	Agent 61	2170	1	0	0.00%	16	1600%	0	0.00%
	Agent 70	2142	2	0	0.00%	5	250%	0	0.00%