



## Daily Client Performance Summary Report For 2/28/2008

Month	Client	Direction	# of Calls	# Main Number	# Of Direct Dial	Avg # of Rings	Calls From IVR to VM	Ring No Answer VM	# Of Fwd To VM	# Of Ring No Answer	# Of IVR Only Calls	Avg VM Response
<b>February</b>												
	<b>Client10</b>	Outgoing	3	0	3	0	0	0	0	0	0	0
	<b>Client11</b>	Outgoing	18	0	18	0	0	0	0	0	0	0
	<b>Client12</b>	Incoming	2	0	2	3	2	0	0	0	0	0
		Outgoing	8	0	8	0	0	0	0	0	0	0
	<b>Client14</b>	Outgoing	4	0	4	0	0	0	0	0	0	0
	<b>Client15</b>	Outgoing	1	0	1	0	0	0	0	0	0	0
	<b>Client16</b>	Outgoing	3	0	3	0	0	0	0	0	0	0
	<b>Client17</b>	Outgoing	4	0	4	0	0	0	0	0	0	0
	<b>Client18</b>	Outgoing	1	0	1	0	0	0	0	0	0	0
	<b>Client2</b>	Incoming	10	8	2	2	1	0	0	1	0	0
	<b>Client3</b>	Incoming	1	1	0	3	0	0	0	0	0	0

<i>Month</i>	<i>Client</i>	<i>Direction</i>	<i># of Calls</i>	<i># Main Number</i>	<i># Of Direct Dial</i>	<i>Avg # of Rings</i>	<i>Calls From IVR to VM</i>	<i>Ring No Answer VM</i>	<i># Of Fwd To VM</i>	<i># Of Ring No Answer Only</i>	<i># Of IVR Calls</i>	<i>Avg VM Response</i>
<b>February</b>												
	<b><i>Client3</i></b>	Outgoing	3	0	3	0	0	0	0	0	0	0
	<b><i>Client4</i></b>	Outgoing	2	0	2	0	0	0	0	0	0	0
	<b><i>Client5</i></b>	Incoming	3	2	1	3	2	0	0	0	0	0
		Outgoing	1	0	1	0	0	0	0	0	0	0
	<b><i>Client7</i></b>	Outgoing	1	0	1	0	0	0	0	0	0	0
	<b><i>Client9</i></b>	Outgoing	4	0	4	0	0	0	0	0	0	0