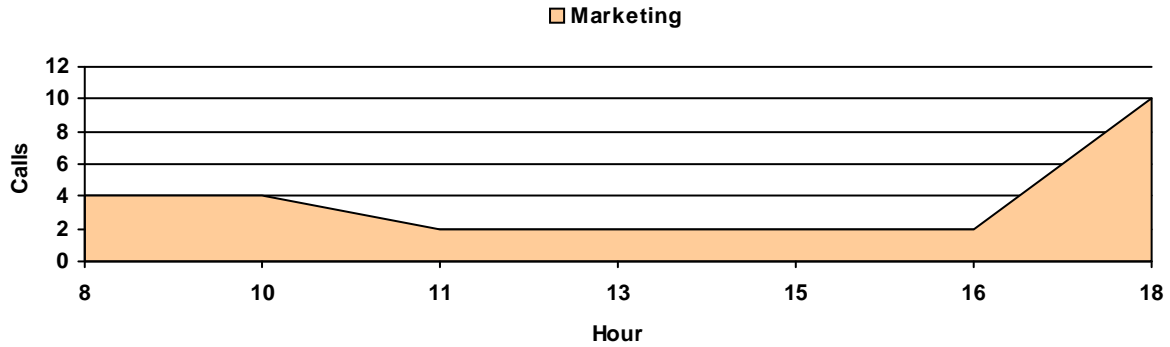




# Incoming Call Volume Report By Work Group for 2/28/2008

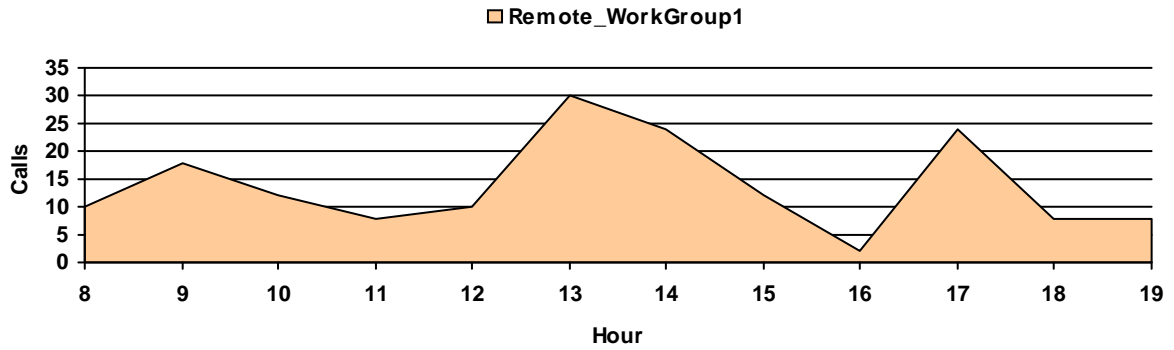
**Incoming Call Volume by Hour**



*The graph above shows the start of month to current data call volume averages.*

<i>Work Group</i>	<i>Hour</i>	<i>Calls</i>
<i>Marketing</i>	08	4
	10	4
	11	2
	13	2
	15	2
	16	2
	18	10

## Incoming Call Volume by Hour

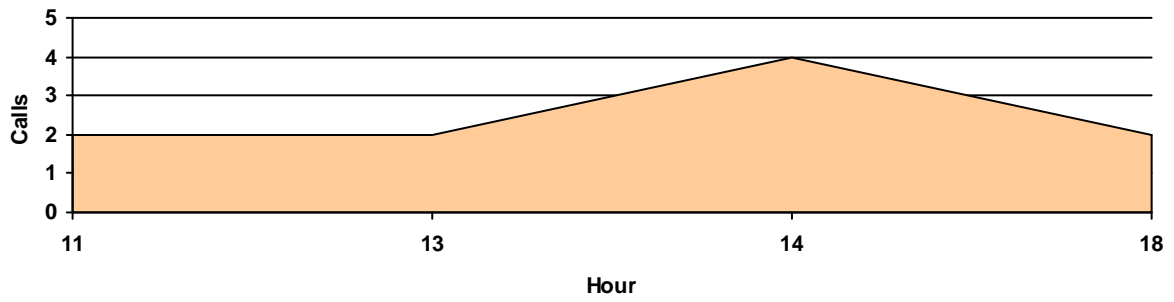


*The graph above shows the start of month to current data call volume averages.*

<i>Work Group</i>	<i>Hour</i>	<i>Calls</i>
<i>Remote_WorkGroup1</i>		
	08	10
	09	18
	10	12
	11	8
	12	10
	13	30
	14	24
	15	12
	16	2
	17	24
	18	8
	19	8

## Incoming Call Volume by Hour

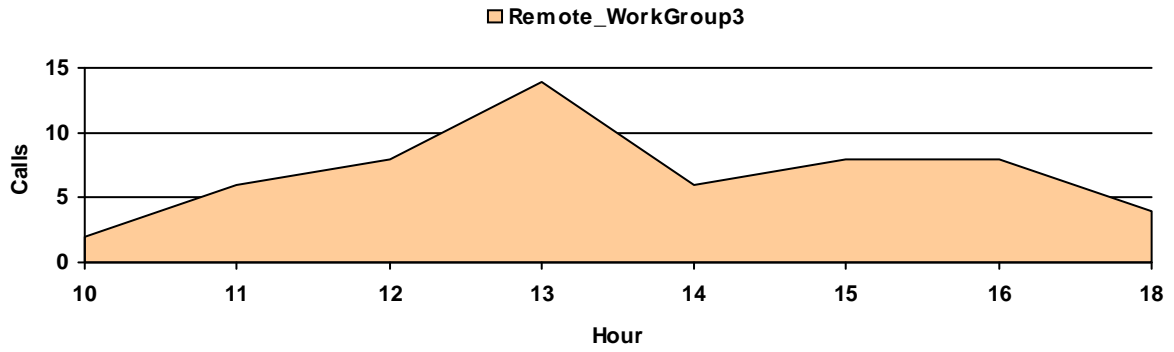
Remote\_WorkGroup2



*The graph above shows the start of month to current data call volume averages.*

<i>Work Group</i>	<i>Hour</i>	<i>Calls</i>
<i>Remote_WorkGroup2</i>	11	2
	13	2
	14	4
	18	2

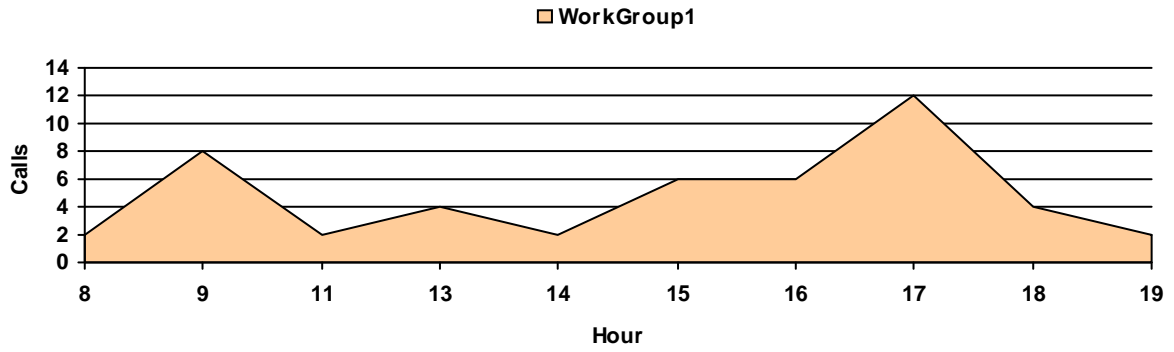
## Incoming Call Volume by Hour



*The graph above shows the start of month to current data call volume averages.*

<i>Work Group</i>	<i>Hour</i>	<i>Calls</i>
<i>Remote_WorkGroup3</i>	10	2
	11	6
	12	8
	13	14
	14	6
	15	8
	16	8
	18	4

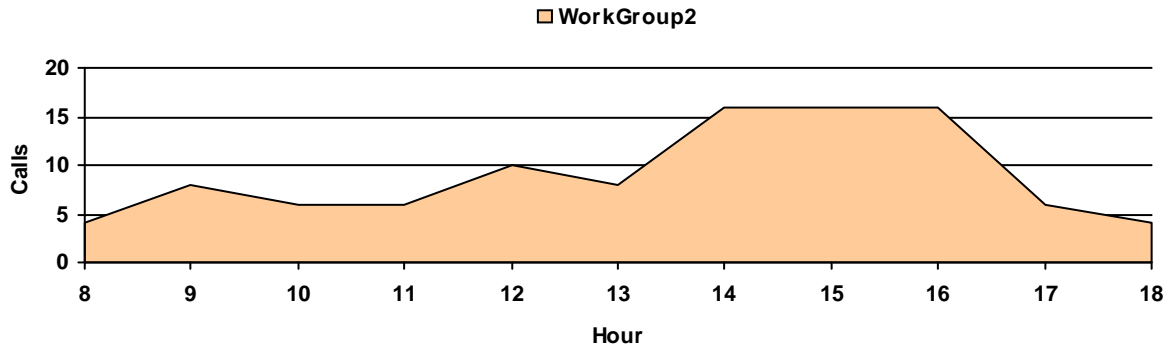
## Incoming Call Volume by Hour



*The graph above shows the start of month to current data call volume averages.*

<i>Work Group</i>	<i>Hour</i>	<i>Calls</i>
<i>WorkGroup1</i>	08	2
	09	8
	11	2
	13	4
	14	2
	15	6
	16	6
	17	12
	18	4
	19	2

## Incoming Call Volume by Hour



*The graph above shows the start of month to current data call volume averages.*

<i>Work Group</i>	<i>Hour</i>	<i>Calls</i>
<i>WorkGroup2</i>	08	4
	09	8
	10	6
	11	6
	12	10
	13	8
	14	16
	15	16
	16	16
	17	6
	18	4