



Weekly Agent Outgoing Calling Pattern Report For Week Ending 3/1/2008

*This report lists Agents who had more than 5 calls to the same number during the week. No Call filtering was used.
Agents with more than 25 calls to the same number are highlighted in red.*

<i>WGName</i>	<i>Agent</i>	<i>Extension</i>	<i># of Calls</i>	<i>Target #</i>	<i>Total Duration</i>	<i>Avg Duration</i>
Marketing						
	Agent 79	2158	9	(555) 555 - 2787	38.67 Min	258 Sec
	Agent 79	2158	8	(555) 555 - 2787	5.40 Min	41 Sec
Remote_Wor						
	Agent 88	2620	11	(555) 555 - 3175	44.83 Min	245 Sec
	Agent 88	2620	9	(555) 555 - 2941	12.83 Min	86 Sec
	Agent 88	2620	6	(555) 555 - 3175	14.80 Min	148 Sec
	Agent 88	2620	6	(555) 555 - 2941	18.02 Min	180 Sec
WorkGroup1						
	Agent 38	2353	7	() - 2390	0.48 Min	4 Sec
	Agent 38	2353	6	(800) 555 - 6372	16.80 Min	168 Sec
	Agent 54	2355	7	() 555 - 4465	4.18 Min	36 Sec
	Agent 62	2317	7	(555) 555 - 0624	2.22 Min	19 Sec
	Agent 65	2399	8	(555) 555 - 9753	13.17 Min	99 Sec
	Agent 66	2325	7	(555) 555 - 3566	9.95 Min	85 Sec
	Agent 66	2325	6	(555) 555 - 8075	5.22 Min	52 Sec
	Agent 83	2338	6	(555) 555 - 1687	8.98 Min	90 Sec
	Agent 99	2343	26	(555) 555 - 9488	10.28 Min	24 Sec
	Agent 99	2343	10	() 555 - 6146	5.17 Min	31 Sec
	Agent 99	2343	9	(555) 555 - 9488	2.97 Min	20 Sec
WorkGroup3						
	Agent 20	2277	7	() 555 - 3432	4.95 Min	42 Sec
WorkGroup4						
	Agent 67	2304	7	() - 2414	4.05 Min	35 Sec
	Agent 71	2304	8	() - 2347	2.55 Min	19 Sec
	Agent 77	2257	7	(800) 555 - 6520	17.63 Min	151 Sec
	Agent 77	2257	6	(800) 555 - 7764	19.10 Min	191 Sec
WorkGroup6						
	Agent 18	3000	6	() 555 - 3075	3.07 Min	31 Sec